



VACATING PROPERTY GUIDE - ACT

Notice to Vacate

Please contact our office to provide notice to vacate the property, your notice must be in writing and notice periods are required depending on the status of your current lease agreement.

As per your Tenancy Agreement, you have agreed to:

(Clause 64) Upon termination of this Residential Tenancy Agreement, the tenant agrees;

64: The tenant must leave the premises—

64a: in substantially the same state of cleanliness, removing all the tenant's belongings and any other goods brought onto the premises during the duration of the tenancy agreement; and

64b: in substantially the same condition as the premises were in at the commencement of the tenancy agreement, fair wear and tear excepted.

(Clause 80) Access for purchasers and new tenants

The tenant must permit reasonable access to the premises during the period of 3 weeks before the end of the tenancy, on the lessor giving 24 hours' notice, to allow inspection of the premises by prospective tenants.

Keys and Remotes

You are required to return all keys, remotes and any other items issued to you during the tenancy either at or before the final inspection. If you are not attending the vacate inspection, please ensure all keys are returned to our office prior to the vacate inspection. Any missing keys/remotes may be charged for.

Rent and Invoices

Please check your tenant portal prior to vacating to check final balance of rent and invoices. Please note that the Bond must not be used to pay any remaining rental payments. If you have setup scheduled rental payments with DEFT or your bank, please ensure these are cancelled once your final balance is paid.

If any items are found to be unsatisfactory at the vacate inspection, or all keys issued have not been returned you will be required to continue paying rent until the issues are resolved and the keys are returned.

Pets

If pets resided on the property, professional carpet cleaning and a professional pest control treatment is required with a receipt to be provided to the agency. We have some available contractors you can use below, or you can provide a receipt to our agency for proof.

Cleaning

To assist with returning the property to the same condition, please refer to our Cleaning Guide. If you would like assistance with any work required, details of our preferred contractors is listed below.

Carpet Cleaner

[Stain Busters Carpet Cleaning](#)

Phone: 1300 078 246

[Click here for discount voucher](#)

Cleaners

Riteway Cleaning
Mobile: 0427 044 836
Phone: 0458 584 910

Dream City Cleaning
Mobile: 0410 662 678

[Click here for discount voucher](#)

Pest Control

Amalgamated Pest Control Canberra
Phone: 1300 708 948

A1 Pest Control
Mobile: 0407 065 413

Mail Redirection

We recommend that you ensure you have redirected all your mail prior to vacate. You can do this at an Australia Post store or online: <https://auspost.com.au/mrso/mail-redirect/#/redirect-choose>.

Utilities

It is the tenant's responsibility to finalise all active utility accounts unless you have a solar panel clause/agreement in place as part of your tenancy.